

Lexmark: An American Innovator in Business Technology

About Us

- ▶ Lexmark is a privately held technology company headquartered in the United States. We create cloud-enabled imaging and IoT technologies that help customers quickly realize business outcomes. We are recognized as a global leader in print hardware, services, solutions and security.
- ▶ Founded in 1991 as a spinoff of IBM, our home is Lexington, KY, where we serve customers in more than 170 countries across sectors including manufacturing, retail, financial services, healthcare, education, government and more.

Based and Managed in the U.S.

- ▶ Lexmark was acquired in 2016 by a consortium of investors led by Ninestar. This acquisition was approved by the Committee on Foreign Investment in the U.S. (CFIUS), which set forth terms ensuring the deal “posed no risk to U.S. national security.” These terms are detailed in a National Security Agreement between Lexmark and the U.S. Departments of Defense (DOD) and Homeland Security (DHS). The National Security Agreement ensures Lexmark remains a U.S. company with an independent board of directors consisting entirely of U.S. citizens.
- ▶ Lexmark operations are governed by our board, which includes three former U.S. Cabinet members and a Nobel Prize recipient. The board possesses final authority and decision-making control over all Lexmark operations. Lexmark investors have no operational control of the company, no access to the Lexmark network or to source code of any kind, and no access to our customers’ information.
- ▶ We are audited annually by an independent Security Monitor appointed by the U.S. government to ensure compliance with our National Security Agreement. Lexmark has successfully passed each audit, reaffirming that Lexmark poses zero risk to U.S. national security.

Commitment to Product and Data Security

- ▶ Lexmark technology is developed and maintained in the U.S. and designed according to the industry’s most stringent specifications. Lexmark meets the most rigorous security standards, including Common Criteria and Federal Information Processing Standard (FIPS).
- ▶ As a member of the Responsible Business Alliance (RBA) and thanks to our Secure by Design approach to cybersecurity, Lexmark is consistently named a leader in Print Security. We’re backed by the most robust third-party certifications, from our TAA-compliant devices to our Information Technology Hardcopy Device and System Security, using the 2600-2008 IEEE Standard. Lexmark is also the first ISO 20243-certified imaging manufacturer for supply chain integrity.
- ▶ We operate an award-winning internal privacy program, Privacy at Lexmark (P@L), consisting of 80 full-time employees and led by a data protection officer.

“Lexmark’s holistic approach allows it to provide systematic security for the device, the fleet, and across the network infrastructure” - [IDC MarketScope](#)



✔ Hardware



✔ Standards



✔ Encryption



✔ Information



✔ Supply Chain



✔ Cyber Security

Secure Suppliers

Lexmark is a member of the Responsible Business Alliance (RBA), ensuring safe and secure working conditions. An extensive security interview and screening process is in place for suppliers, supported by regular audits for quality and authenticity.

Secure Manufacturing

Lexmark conducts monthly audits of its manufacturing processes and finished goods to validate the authenticity and integrity of its products. Software code is protected, with access restricted to key U.S. personnel only.

Secure Information

Lexmark does not share any of its customers' data. We fully comply with numerous legal and regulatory requirements, including GDPR and other data privacy statutes, as well as our U.S. National Security Agreement. Protecting our customers' data is also precluded by our contractual agreements with customers, and our own policies and core values.