

Lexmark International, Inc.'s Corporate Social Responsibility (CSR) activities are fundamentally guided by the Lexmark Vision and Values – the cornerstone of the corporate character we have built at Lexmark.

**Link to Lexmark Vision and Values.** <http://www.lexmark.com/vision>

Lexmark is committed to acting as a socially responsible company in our global community. This means that we will fully comply with the laws, rules and regulations of the countries in which we operate. It also means that we will go further by continually evaluating our business practices using the principle of sustainability.

At the heart of sustainability lies the desire to maintain a balance between the economic, environmental and social needs of our world today without compromising the opportunities of future generations. We want Lexmark to always be associated with a respect for human rights, safe work conditions, and environmentally sound business practices, for our own organization and those with whom we partner.

Acting as pillars in our overall commitment to social responsibility are the following areas of focus:

### **Community Involvement**

Lexmark strives to understand and respect the cultural values and laws wherever we operate. Lexmark actively supports important initiatives in those communities where our employees live and work. This commitment is visible in our contributions of financial, equipment and volunteer support. Where feasible, we also maintain programs that encourage our employees to support initiatives that are important to them.

**Link to Corporate Citizenship.** <http://www.lexmark.com/citizenship>

### **Corporate Governance and Ethics**

Lexmark maintains extensive ethics and corporate governance structures. These include but are not limited to the Board of Directors, Board Committees and Articles and By-Laws of the corporation. We also actively communicate and enforce a detailed Code of Business Conduct for all employees worldwide and provide numerous communication channels through which employees, subject to local law, can report possible code violations.

**Link to Governance.** <http://www.lexmark.com/governance>

### **Diversity**

Lexmark strives to value and respect the individual differences of our employees, customers and business partners and is committed to achieving diversity in our global work force. We believe that a diverse work force provides employees with a better place to work and our company with a competitive business advantage. The company actively seeks out and implements programs designed to foster mutual respect and achievement of personal success, striving for each individual to reach their full potential.

**Link to Diversity.** <http://www.lexmark.com/diversity>

### **Environmental Responsibility**

Lexmark works diligently to develop and implement industry-leading environmental practices that relate not only to our products, but to everything we do, everywhere in the world. We focus these efforts through the Lexmark Environmental Program, which has three main areas of concentration:

- the way we design our products and services;
- the way we manage resources; and
- the way we live and work.

**Link to Environmental Programs & Practices.** <http://www.lexmark.com/EHS>

### **Health & Safety**

Lexmark endorses the principle that the quality of products and services, consistency of production and workers' morale are enhanced by a safe and healthy work environment. Lexmark maintains health and safety programs for its facilities around the world and assists our first-tier suppliers in developing programs appropriate to their facilities.

**Link to Health & Safety.** <http://www.lexmark.com/EHS>

### **Human Rights and Labor Standards**

Lexmark is committed to upholding the human rights of workers and to treating them with dignity and respect as understood by the international community. The company's commitment includes adhering to and recognizing the critical importance of standards regarding freely chosen employment, child labor, discrimination, harsh or inhumane treatment, minimum wages, working hours, and freedom of association.

**Link to Human Right and Labor Standards.** <http://www.lexmark.com/humanrights>

### **Supplier Requirements**

Lexmark works with our suppliers to help them treat their workers and employees fairly and with dignity and respect, maintain safe working conditions, and conduct manufacturing activities in an environmentally safe and responsible manner. As part of this endeavor, we actively manage a Supplier Code of Conduct.

**Link to Supplier Code of Conduct.** <http://www.lexmark.com/supplier>

This statement and the principles upon which it is based were developed with guidance from many sources, including but not limited to the Global Reporting Initiative's Sustainability Reporting Guidelines, the Electronic Industry Code of Conduct, and the U.N. Global Compact.

In addition to adhering to the above requirements and standards, Lexmark does not tolerate retaliation against anyone who reports in good faith through the appropriate channels a suspected violation of any provision of the above statement.

**Link to Ethics.** <http://www.lexmark.com/ethics>